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Buckner Retirement Services, Inc. (BRS) and **Buckner Senior Living, Inc. (BSL)** comply with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. **BRS and BSL** does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

BRS and BSL:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact **Cheryl Johnson, Compliance Officer of Buckner Retirement Services, Inc., 700 N Pearl St. Suite 1200 Dallas, TX 75201, by phone 1-800-381-4551, fax 214-758-8153, or by email to cjohnson@buckner.org.**

If you believe that **Buckner Retirement Services, Inc.** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: **Cheryl Johnson Corporate Compliance Officer, Buckner Retirement Services, Inc., 700 N Pearl St. Suite 1200 Dallas, TX 75201, by phone 1-800-381-4551, fax 214-758-8153, or by email to cjohnson@buckner.org.** You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **Cheryl Johnson** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> , or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.



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English

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-800-381-4551 (TTY: 1-800-381-4551).

Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-381-4551 (TTY: 1-800-381-4551).

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-381-4551 (TTY: 1-800-381-4551).

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-xxx-xxx-xxxx1-800-381-4551 (TTY: 1-800-381-4551)。

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-381-4551 (TTY: 1-800-381-4551).번으로 전화해 주십시오.

العربية (Arabic)

ملحوظة: إذا لفتت حديثاً لظفر اللغة فإن خدمت المساعدة اللغوية تتوفر لأبالمجان. اتصل لهبوقم 1-800-381-4551 (TTY: 1-800-381-4551).

اردو (Urdu)

ضر دار اگرا آپ لو بولتے ہیں تو آپ کو زبان کی مدد کی خدمت مفت میں دستیاب ہے۔ کال کریں 1-800-381-4551 (TTY: 1-800-381-4551)۔



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Tagalog (Tagalog – Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-381-4551 (TTY: 1-800-381-4551).

Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-381-4551 (TTY: 1-800-381-4551).

हिंदी (Hindi)

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-800-381-4551 (TTY: 1-800-381-4551) पर कॉल करें।

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-381-4551 (TTY: 1-800-381-4551).

ગુજરાતી (Gujarati)

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-381-4551 (TTY: 1-800-381-4551).

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-381-4551 (TTY: 1-800-381-4551).

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-381-4551 (TTY: 1-800-381-4551)まで、お電話にてご連絡ください。

ພາສາລາວ (Lao)

ໂປດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຽຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-800-381-4551 (TTY: 1-800-381-4551).



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ارسی (Persian)

توجہ اگہ حرف ہرار دادن زبان [زبان خدمات امداد، رطگان بشم ما در دسترس ہستند ت م اسرہا (TTY: 1-1-800-381-4551

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